

Professional Summary – Samantha Kaplan

Samantha Kaplan is Director, Quality and Continuous Improvement with Corporate College, a division of Cuyahoga Community College. She has 20+ years of Quality and Environmental Health and Safety experience. Samantha has been involved in implementing various continuous improvement initiatives with companies ranging from small manufacturing to Fortune 500 companies.

Samantha is a Quality professional that consults to improve performance, facilitate learning and develop effective and efficient leaders. She is experienced in the development, facilitation and delivery of customized training and auditing for companies in the areas of ISO 14001, 9001, ISO 13485, 21CFR820, Lean Six Sigma and Environmental Health and Safety. She is also an experienced ISO auditor and trainer as well as a Lean Six Sigma Black Belt. Samantha is a member of the American Society for Quality (ASQ).

Experience

Samantha has been engaged with clients in a wide variety of industries including: manufacturing, non-profit, insurance and financial. Her project experience includes:

- Quality & Environmental Management System Implementation (auditing, consulting and facilitation)
- Strategy and consulting services for business solutions
- Design, implementation and facilitation of training initiatives and learning initiatives to meet specific business needs for greater ROI.
- Program management for Quality and Continuous Improvement Initiatives
- Implementation of a learning management system
- Management of Audit Program
- Managing new hire orientation
- FDA Inspection preparation and coordination
- Program Manager for LeanOhio Initiative

Sampling of Clients include:

Cuyahoga County Public Library, MetroHealth System, GCRTA, Lubrizol, MUM Industries, JBC Technologies, Sparten Medical, Olympic Steel, Department of Medical Appeals (OMHA)

Background

Prior to her returning to the College in 2013, Samantha served as Site Training Leader/Quality Auditor position for General Electric Healthcare, a medical device manufacturer. She has also held environmental and project management positions in various industries including a public utility company (Cleveland Public Power) as well as for an environmental consulting and engineering firm. Samantha also served as a Program Manager/Training Consultant with Cuyahoga Community College for over 7 years in a prior role.



AREAS OF EXPERTISE

- Quality/Environmental Management Systems (ISO)
- Process Improvement/Problem Solving
- Lean Six Sigma Public and Private Sector
- Continual Improvement Initiatives
- Training Coordination and Program Management

INDUSTRY EXPERIENCE

- Medical Device Mfg.
- Higher Education
- Public Utilities
- Consulting

EDUCATION AND CERTIFICATES

- B.A. Cleveland State University
- RAB Certified ISO 9001 TS16949 Auditor
- RAB Certified ISO 14000 Auditor
- Lean Six Sigma Black Belt
- ASQ-CQA Certified Quality Auditor
- Plexus Coach/Trainer (ISO 9001/ISO 14001/ISO 13485)
- Achieve Global Trainer